



Equipment Monitor Pilot evaluation

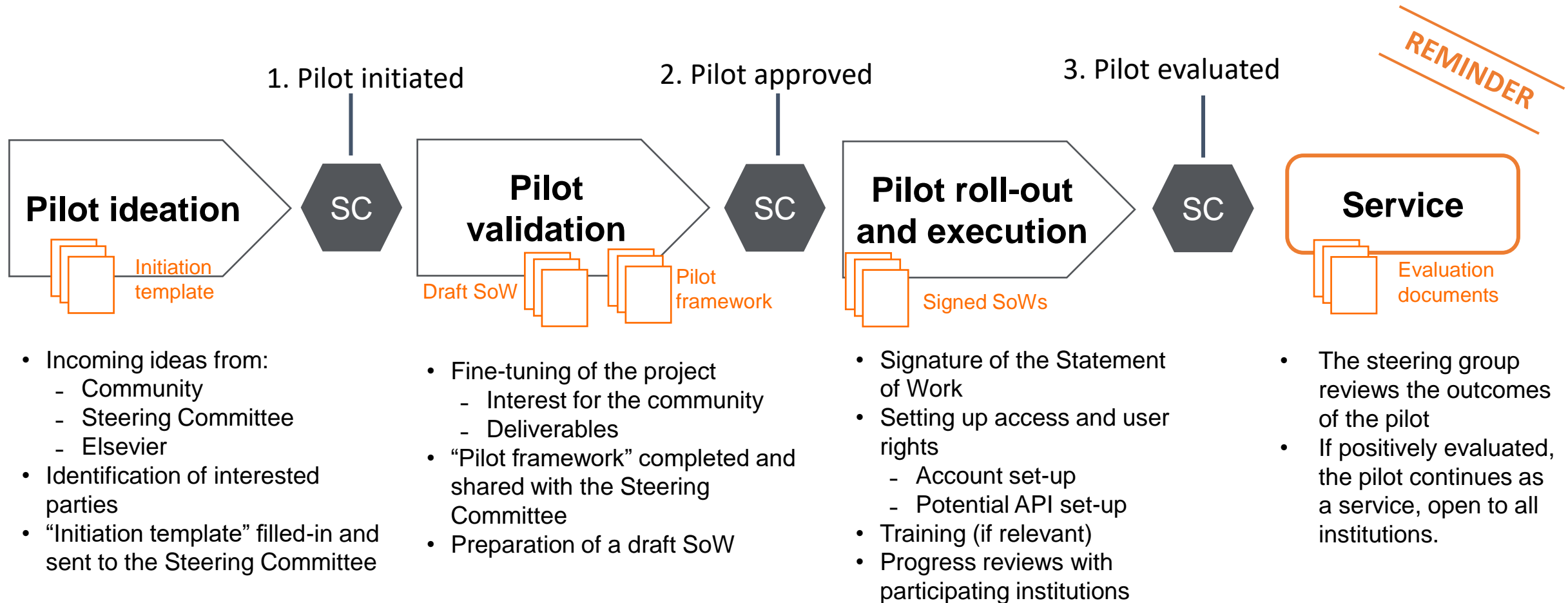
Questionnaire results

March 2024

<https://epdos.nl/>



Pilot ideation, validation, roll-out and evaluation process



All approval documents are publicly shared via the joint program website

Collaboration overseen and managed through 3-tier governance structure incl. an executive board (university leadership representation)

Equipment Monitor - Evaluation summary

- Overall, **very positive** evaluation:
 - Overall satisfaction with the pilot of 8.00 (out of 10)
 - Minimum rating of 7.75 (Q4, satisfaction with the results of the pilot)
- All participating institutions would **recommend Equipment Monitor** to other Dutch institutions
- **Continued interest** in the pilot among the community
 - VU Amsterdam is joining the pilot (SoW sent for signature)
 - TU Eindhoven will do a third round of analysis (SoW being finalized)
 - Discussions with the University of Groningen to extend the scope of the initial pilot (UMCG) to the whole university

Equipment Monitor - Evaluation questionnaire

Equipment Monitor pilot evaluation

The Equipment Monitor (formerly Telescope) pilot was launched in March 2022. As part of the overall UVN-NFU-NWO-Elsevier agreement, all pilots need to be evaluated after a period of time to assess how successful the pilot was. This survey is one of the inputs used to evaluate the Equipment Monitor pilot.

1. Name of your institution? *

2. Name(s) of the respondent(s) *

3. What is your overall satisfaction with this pilot?
(from 1 - extremely unhappy, to 10 - extremely happy) *

1 2 3 4 5 6 7 8 9 10

4. What is your overall satisfaction with the results of the pilot (publication sets, publication-RI links to be added in Pure, insights)?
(from 1 - extremely unhappy, to 10 - extremely happy) *

1 2 3 4 5 6 7 8 9 10

5. What is your overall satisfaction with the way the pilot was conducted (frequency of interactions, interactions with Elsevier representatives, use of Confluence, etc.)?
(from 1 - extremely unhappy, to 10 - extremely happy) *

1 2 3 4 5 6 7 8 9 10

6. How likely is it that you would recommend this pilot to other Dutch institutions?
(from 1 - very unlikely, to 10 - very likely) *

1 2 3 4 5 6 7 8 9 10

7. Do you have any comments or improvement suggestions?



All 3 participating institutions responded
2 distinct answers for TU/e (phase 1 and phase 2)

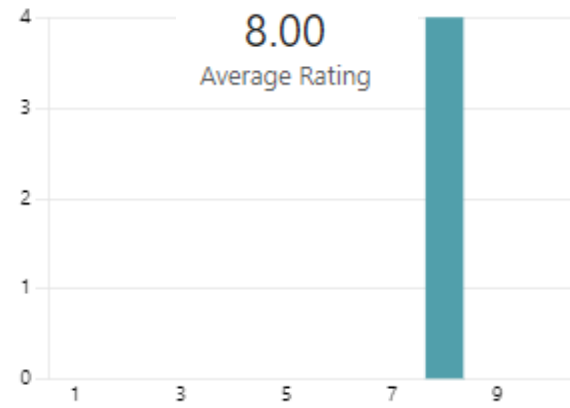
Equipment Monitor – Results from the questionnaire (1/3)

Q3: What is your overall satisfaction with this pilot?

1- extremely unhappy



10- extremely happy



- Unanimous answer from the respondents who came up with a rating of 8.00, i.e. very happy

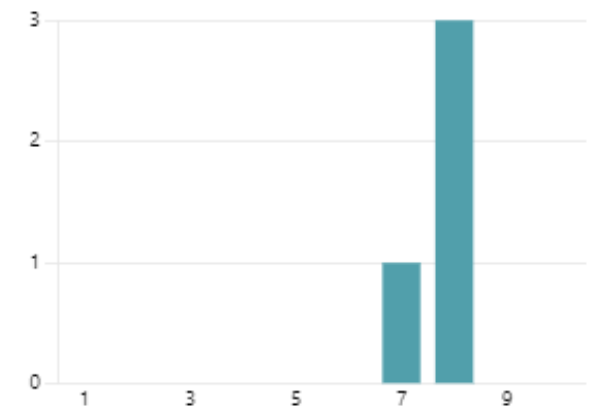
Number of respondents: 4

Q4: What is your overall satisfaction with the results of the pilot (publication sets, publication-RI links to be added in Pure, insights)?

1- extremely unhappy



10- extremely happy



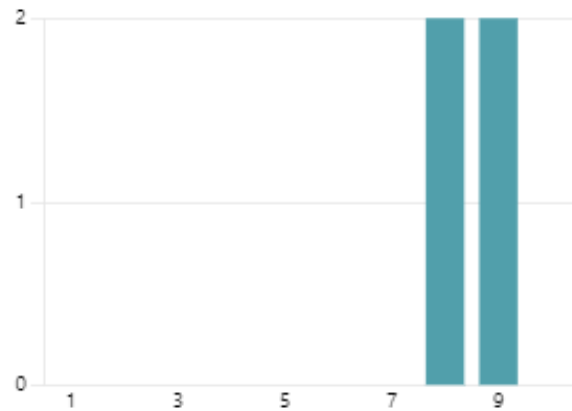
- Average rating of 7.75

Number of respondents: 4

Equipment Monitor – Results from the questionnaire (2/3)

Q5: What is your overall satisfaction with the way the pilot was conducted (frequency of interactions, interactions with Elsevier representatives, use of Confluence, etc.)?

1- extremely unhappy
↓
10- extremely happy

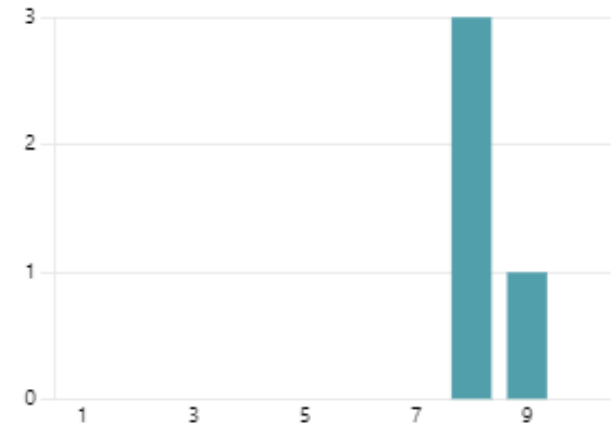


- Average rating of 8.50

Number of respondents: 4

Q6: How likely is it that you would recommend this pilot to other Dutch institutions?

1- Very unlikely
↓
10- very likely



- Average rating of 8.25

Number of respondents: 4

Equipment Monitor – Results from the questionnaire (3/3)

Q7: Do you have any comments or improvement suggestions?

1. No
2. The pilot was a useful process for us as an institution and continuing the work with Elsevier in this area would be of benefit to us and our collaborative partners to encourage shared use of equipment and facilities.
3. As we worked on the integration with Cluster Market and the responsible internal contacts, it was difficult to keep up the pace. I'm looking forward to get a first lab and related equipment in our production environment. Many thanks and appreciation to the Elsevier team, especially for Alberto and Guillaume!
4. I really appreciated the professional collaboration with Elsevier.

Number of respondents: 4